



Adventist Behavioral Health

A Member of Adventist HealthCare

PATIENT'S RIGHTS

- A. Have the right to the most appropriate care available regardless of sex, race, religion, ethnicity, handicap, sexual orientation or source of payment.
- B. Have the right to receive considerate and respectful care, and to receive individualized care in the least restrictive environment.
- C. Receive appropriate humane treatment and services in a manner that restricts the individual's personal liberty within a facility only to the extent necessary, and consistent with, the individual's treatment needs and applicable legal requirements.
- D. Receive treatment in accordance with the applicable individualized plan of treatment.
- E. Be free from restraints or seclusion of any form imposed as a means of coercion, discipline, convenience or retaliation of staff, except during an emergency where the individual presents a danger to the life or safety of the individual or of others; or used only to prevent serious disruption to the therapeutic environment.
- F. Free from mental abuse.
- G. Right to receive care in a safe setting and be protected from all forms of abuse and corporal punishment.
- H. Have their medical records remain confidential and be released only upon written authorization from the individual.
- I. Have the right to review the medical record with the physician unless the physician documents that it is medically contraindicated (such reasons are to be documented in the medical records).
- J. Have access, at all reasonable hours, to writing instruments, stationary, and postage and may use them to write anyone unless, for medical reasons, limitations are set by the physician (such reasons for the limitations are to be documented in the medical record).
- K. Have reasonable access to a telephone, unless restrictions are made for any reason, (such reasons are to be documented in the medical record).
- L. Be entitled to converse privately with, and receive visits at all reasonable hours, from lawyers and clergymen (these visits cannot be restricted). During visiting hours that the Hospital has set, patients may see visitors if the individual wishes to see the visitor, unless restrictions are made for any reasons (such reasons for the restrictions are to be documented in the med. record).
- M. Have the right to consult with an attorney and be provided with telephone numbers for the Legal Aid Bureau and Lawyer Referral Services, if requested.
- N. Be entitled to refuse to see a visitor (this refusal is documented in the medical record).
- O. Not be deprived of the right to vote or to receive, hold, and dispose of property solely because the individual is in the Hospital.
- P. Participate, in a manner appropriate to the individual's condition, in the development and periodic updating of the treatment plan.
- Q. Be told of the content and objectives of the treatment plan, the nature and significant possible adverse effects of recommended treatment, the name, title and role of personnel directly responsible for carrying out the plan and, when appropriate, other available alternative treatment, services, or providers of mental health services.
- R. Have the right to refuse to participate as a subject in research activities.
- S. Have the right to be informed of the risks, side effects, benefits of medications and treatment procedures used.
- T. Have the right to refuse medication, except when medication is provided on the order of a physician in an emergency where the individual presents a danger to the life or safety of themselves or others. When an individual is hospitalized involuntarily or by court order, medication can be given in non-emergency cases when it is approved by a clinical review panel.
- U. Have the right to a written aftercare plan before being released from the Hospital.
- V. To receive medical treatment for illness, injury or disabilities.
- W. Have the right, for voluntarily admitted persons, to leave the Hospital after giving 72-hour written notice (5 day notice for those treated for substance abuse).
- X. Have the right to public benefits for which an individual may be eligible.
- Y. Be informed of the use and purpose of one-way mirrors or audiovisual tapes and equipment prior to their use and written, informed consent must be given.
- Z. Have the right to a reasonable response to your request for services and to be informed of the route to make recommendations or grievances. Call Esther Kravitz, Patient Advocate, at 301 251-4500 X1708
- AA. Have the right to contact The State of Maryland Office of Healthcare Quality at (410) 402-8016 and The Maryland Disability Law Center at 1-800-233-7201, if an individual believes their rights have been violated and are not satisfied after following the Hospital's grievance procedure.
- AB. Have the right to see The Hospital Bill and to have it explained.
- AC. Have the right to know what Hospital rules and regulations apply.
- AD. Have the right to apply to any appropriate court for a writ of habeas corpus of judicial release
- AE. Have the right to seek consultations at individual expense.
- AF. Have the appropriate assessment and management of pain.
- AG. Have the right to formulate Advance Directives and to have hospital staff and practitioners who provide care in the hospital comply with these directives.
- AH. Have the right to have a family member or representative of his/her choice, and his/her physician notified promptly of their admission to the hospital.

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